



Office of the Principal Chief Commercial Manager  
South Central Railway, Ministry of Railways, Government of India, Rail Nilayam,  
Secunderabad-500 025 (Telangana)

No.EO-41318(2020)/Catg/Water Vending Machines

Dt: 31.01.2024.

**Sr.DCMs/SC, BZA, GTL, NED, HYB & GNT**

Sub: Operationalising Water Vending Machines (WVMs) at Railway Stations.

- Ref: 1. Railway Board's Lr.No.2015/TG-III/531/1 dated 16.06.2015  
(CC No.36/2015)  
2. Railway Board's Lr.No.2020/Catering/531/01 dated 08.07.2020  
(CC No.16 of 2020)  
3. This Office Lr.No.EO-41318(2020)/Catg/Fixation of RP for WVMs  
dated 23.11.2023.

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In terms of Para 2.7 of WVM Policy, DRM may prepare a Master Plan for installation of WVMs for the entire Division and hand over the same to IRCTC for implementation at all categories of stations.

Further, in terms of CC No.16 of 2020, Railway Board has accorded approval to transfer the mandate for installation of WVMs at all category of stations to Zonal Railways and communicated that the existing WVMs shall continue to operate under management of IRCTC as per the existing terms and conditions till expiry of their contract period.

Subsequently, in terms of FMC No.10 of 2022, this Office has communicated vide letter cited above (3) fixation of Minimum Licence Fee/Reserve Price for WVMs for all categories of stations for awarding of new WVM contracts.

However, it is seen that a large number of WVMs as per the Master Plan (MP) are not operational. The Division-wise summary is tabulated below:

Division	As per MP	Managed by IRCTC		Managed by Railways		% Operational
		Operational	Non-operational	Operational	Vacant	
SC	115	0	0	0	115	0
BZA	69	59	10	0	0	85
GTL	83	22	2	0	59	26
HYB	24	0	0	0	24	0
GNT	26	5	1	0	20	19
NED	82	0	0	0	82	0
<b>Total</b>	<b>399</b>	<b>86</b>	<b>13</b>	<b>0</b>	<b>300</b>	<b>22</b>

Since summer season is fast approaching, Divisions may furnish details of WVMs planned to be operationalised, status of the contracts/tenders and the action plan for making the WVMs operational.

Digitally Signed by

(D. Satyanarayana)

D. satyanarayana  
Chief Commercial Manager (PS)

Date: 31-01-2024 17:48:22

Reason: Approved

Copy to: GGM/IRCTC/SCZ/SC for information and necessary action.